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PART I

Punjab Government Notifications and Orders

GOVERNMENT OF PUNJAB

DEPARTMENT OF GOOD GOVERNANCE AND INFORMATION TECHNOLOGY.

(Good Governance and Information Technology –Branch-1)

NOTIFICATION

The 10th November, 2025

No. 918754:DGRPG-GR10MISC/38/2025-GR-1/236.-

1. In partial modification of the previous notification issued vide no. 9/19/2014/1G1(2GR1)/134 dated 16/04/2021, 918754:DGRPG-GR10MISC/38/2025-GR-1/1123408/2025 dated 11.06.2025, and 918754:DGRPG-GR10MISC/38/2025-GR-1/I/1230491/2025 dated 28.10.2025 the Governor of Punjab is pleased to fix the user fee/facilitation charges for the delivery of services through Sewa Kendras, Doorstep, and Online mode in all the districts except district Tarn Taran which are notified as under:-

S. No.	Department Name	Service Name	Facilitation Charges
1.	Treasury and Accounts	E-KYC	₹ 80
2.	Treasury and Accounts	Jeewan Pramaan Patra	₹ 80
3.	Treasury and Accounts	Lodging of Grievances	₹ 0 (Zero)
4.	Treasury and Accounts	Succession	₹ 80
5.	Treasury and Accounts	Apply for LTC	₹ 80
6.	Treasury and Accounts	Change Requests	₹ 80

Note: All the services mentioned in this notification shall be available through Sewa Kendras, Doorstep Delivery& online mode. The doorstep charges fixed by the Govt. Notification No. DGR-PSeG0SEWA/e-597743/I/1099200/2025 Dated 14/052025 shall be over and above these facilitation charges.

D.K. TIWARI

Chandigarh — Additional Chief Secretary to Government of Punjab

The 10th November, 2025 — Department of Good Governance and Information Technology

3557/11-2025/Pb. Govt. Press, S.A.S. Nagar